

POLICY OF INTEGRATED MANAGEMENT SYSTEM

Organization DIP Ltd. from Novi Sad is engaged in purchasing and processing of secondary raw materials, non-ferrous metals and production of non-ferrous metal alloys.

The goal of DIP Ltd. management is to gain the trust of its customers with quality product, to satisfy their requirements and expectations on highest possible level. The organization is committed to the sustainable use of resources, for the continuous improvement of environmental management systems, preventive action to reduce pollution of the environment, improving the environmental performance and satisfaction of stakeholders. The main prerequisite for achieving these goals is respect all relevant laws, regulations and standards and monitor compliance with them during the business. The organization has established and applies the requirements of ISO 9001 and ISO 14001 standards.

Achieving this commitment is ensured with:

- Completely understanding and consistent fulfillment of customers and stakeholders requirements and expectations;
- Monitoring of relevant regulations and adjusting business procedures with applicable laws, regulations and standards;
- Constant improvement of human resources, with permanent training and development of employees;
- Using the mutual cooperation of all employees in creating business results in all processes in order to achieve common goals;
- Consistent application of quality management systems and environmental protection;
- Continuous efforts to reduce inconsistencies and complaints of customers and stakeholders;
- Careful selection and building of external suppliers and service providers;
- Continual improvement of the integrated management system primarily relying on the fact of constant monitoring and work efficiency and effectiveness checking;
- The improvement of all business relationships with external suppliers, customers and stakeholders;
- Consistent implementation and periodic review of the adequacy of the IMS policy.

Long-term successful business, as an existential basis of all employees, we can achieve only if all employees are committed to adopt to develop quality management system and environmental management system, if they conduct their tasks in their workplace in accordance with established IMS Policy. IMS Policy regularly review the adequacy, it shall come into force on the day of its publication, and all employees are required to respect it and apply it. It is available to business partners and stakeholders.

In Novi Sad, September 14th 2016

Director
Branko Jovanović