



INTEGRATED MANAGEMENT SYSTEM POLICY

quality, environmental protection, occupational health and safety

DIP DOO from Novi Sad is engaged in the purchase and processing of secondary raw materials, non-ferrous metals, and the production of non-ferrous metal alloys.

The goal of DIP DOO management is to gain customer trust through high-quality products and to satisfy their requirements and expectations at the highest possible level. The organization is committed to the sustainable use of resources, continuous improvement of the environmental management system, and preventive actions aimed at reducing environmental pollution, improving environmental performance, and increasing stakeholder satisfaction. Compliance with all relevant laws, regulations, and standards related to occupational health and safety, as well as monitoring compliance during business operations, is the main prerequisite for achieving employee safety objectives.

The organization has established and applies the requirements of the SRPS ISO 9001, SRPS ISO 14001, and SRPS ISO 45001:2018 standards.

The achievement of this commitment is ensured through:

- Full understanding and consistent fulfillment of the requirements and expectations of customers and interested parties;
- Monitoring relevant regulations and aligning business operations with applicable laws, regulations, and standards;
- Continuous improvement of human resources, ongoing employee training and professional development while taking care of their occupational health and safety;
- Encouraging cooperation among all employees in achieving business results across all processes in order to accomplish common goals;
- Consistent implementation of the quality, environmental, occupational health and safety management system.
- Continuous monitoring and management of environmental aspects in order to minimize their impact on climate change.
- Continuous efforts to reduce nonconformities and complaints from customers and interested parties.
- Careful selection and development of external suppliers and service providers.
- Continuous improvement of the integrated management system, primarily based on facts obtained through constant monitoring and verification of work efficiency and effectiveness,
- Improvement of all business relationships with external suppliers, customers, and interested parties,
- Consistent implementation and periodic review of the adequacy of the IMS Policy.

Long-term successful business operations, as the basis of existence for all employees, can only be achieved if all employees commit to and accept the development of the quality, environmental, occupational health and safety management system, and perform their duties in accordance with the established IMS Policy. The IMS Policy is regularly reviewed for adequacy, enters into force on the date of publication, and all employees are obliged to comply with and apply it. It is available to business partners and interested parties.

In Novi Sad, 10 October 2025

Director:
